

## **Penticton Pickleball Club (PPC) Player Code of Conduct**

Penticton Pickleball Club (PPC) is committed to fostering a welcoming, inclusive, and respectful environment for all its members and participants. This Code of Conduct outlines the standards of behaviour expected from players, ensuring a positive and enjoyable experience for everyone involved in the sport.

At the core of our community are values of good sportsmanship, fair play, and integrity. By adhering to these principles, members contribute to an atmosphere of mutual respect and collaboration, both on and off the court.

The following guidelines detail the expected conduct, court etiquette, and consequences for violations, emphasizing the importance of accountability and respect within the PPC. All members are encouraged to familiarize themselves with these standards and to uphold them as ambassadors of our club and the sport of pickleball.

### **Core Values**

- **Good Sportsmanship:** Display respect, courtesy, and fairness at all times.
- **Fair Play:** Adhere to the rules as outlined by Pickleball Canada.
- **Integrity:** Conduct oneself with honesty and respect.

### **Code of Conduct**

1. **Respect and Responsibility**
  - Treat all members, players, and officials with respect.
  - Take responsibility for your actions both on and off the court.
2. **Compliance with Rules**
  - Adhere to all official pickleball rules and regulations set forth by Pickleball Canada.
  - Follow all club-specific rules and guidelines.
3. **Court Etiquette**
  - Use appropriate language and maintain a positive attitude.
  - Avoid disruptive behavior and respect the scheduling and use of courts.

### **Violations**

Violations will be classified into three categories: minor, moderate, and severe.

1. **Minor Violations**
  - Example: Infrequent use of inappropriate language or minor disruptions.
  - **Consequences:** Verbal warning, written warning if behavior persists.
2. **Moderate Violations**
  - Example: Repeated minor violations, unsportsmanlike conduct.

- **Consequences:** Temporary suspension from play (1-2 weeks), mandatory attendance at a conduct review meeting.

### 3. **Severe Violations**

- Example: Violent behavior continued moderate violations.
- **Consequences:** Extended suspension (one month or longer), possible expulsion from the club.

### **Complaints Procedure**

1. **Step 1:** Submit complaints in writing via email to [questionsandconcerns@pentictonpickleball.ca](mailto:questionsandconcerns@pentictonpickleball.ca) within seven business days of the incident. The Concerns and Complaints Committee will acknowledge the complaint and meet with the parties involved separately.
2. **Step 2:** If unresolved, the committee will propose a written resolution. If not accepted, the issue will be forwarded to the Board.
3. **Step 3:** The Board will review and revise the committee's recommendation before sending it to both parties.

*Records of all incidents will be kept.*

Members are expected to hold each other accountable, and both the Board and the Committee will enforce this code of conduct.